



51 Madison Avenue  
New York, NY 10010

**Mark Madgett**  
Senior Vice President & Head of Agency

**New York Life Insurance Company**  
New York Life Insurance and Annuity Corporation  
(a Delaware Corporation)

September 2017

Dear Valued Client:

It is my pleasure to inform you that your Crown Wealth Strategies advisor, Lizzie Dipp Metzger, CFP, AEP, MSFS, has been named New York Life's 2017 Council President — the very top honor that we can bestow on any of our more than 12,000 financial professionals nationwide. Lizzie's achievement recognizes her incredible success at reaching out to businesses and successful individuals to provide wealth management, estate planning, and retirement planning solutions.

As her client, you've probably already benefitted from Lizzie's high level of expertise and her holistic approach to financial planning. As a member of The Nautilus Group® and Eagle Strategies LLC at New York Life, Lizzie also has access to sophisticated resources in areas of taxes, law, accounting, and charitable giving -- and is able to provide customized, unique solutions to her clients.

But one of the most impressive attributes that sets Lizzie apart is her unwavering passion for what she does and her fierce dedication to the clients she serves. Lizzie views herself as the caring partner of her clients. As one of her valued clients, you've undoubtedly experienced this level of service first-hand. Her commitment to what she does and her integrity inspire many of us here at New York Life.

Please join me in congratulating Lizzie on her tremendous accomplishment. I hope you feel as fortunate as we do to work with such an effective and knowledgeable advisor. Feel free to contact her at (915) 613-4300 or simply stop by her office to pass along your regards. Either way, I'm sure she will be happy to hear from you and available to discuss whatever financial needs you may have.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Madgett", with a stylized flourish extending to the right.

Mark Madgett  
Senior Vice President and Head of Agency